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# **Backup and Continuity Services**

You need to know that you can recover securely and rapidly when disaster strikes. To do so, you need to have a backup and continuity plan in place that is well designed, fully tested and continually reviewed to ensure it remains fit for purpose.





There are a multitude of things that can go wrong that you would need to recover from. Those include everything from viruses and security breaches to data corruption, power outages and employee sabotage.

Each of these would affect your business-critical applications and data negatively. You need to ask yourself the following questions:

- Are you prepared for when disaster strikes?
- Do you know how long it would take you to recover?
- Have you recognised how costly downtime could be to you, both financially and to your brand?
- What would happen to your business if you lost all of your data?

# Backup and Continuity Service Benefits

Multiple, secure storage and recovery options.

Our backup and business continuity services include local or off-site file backup solutions, as well as cloud-based disaster recovery options. The solution chosen will depend on your business needs, but each allows for fast and complete recovery, which ensures minimal disruption to your business in the event of disaster.

Expert advice based on our extensive experience backing up similar businesses to yours.

We can help you understand what data and applications are most critical to you and together we can determine which will cause the most monetary loss if disaster strikes. We can then work with you to produce a bespoke backup and continuity plan that minimises your costs, while limiting your risks.

Offsite replication of your mission-critical data with a variety of recovery options.

Get access to secure offsite systems and storage, with options that include the use of cold standby equipment to hot, instantly available recovery options. Regular testing and updating of your backup and business continuity plans.

Testing your backups and recovery plans can unlock a number of issues. It is therefore vital that they are tested regularly to ensure they remain fit for purpose, but it is often hard and disruptive to do that in-house. It is also critical that your systems are kept up to date, with any changes to your business requirements or technology environment being documented and incorporated into your plans.

Flexible service scales easily with your evolving requirements.

There is nothing worse than maxing out your current infrastructure and having to compromise to make things work. You can avoid that pain and rest easy knowing that as your backup and business continuity needs change, you can scale and adapt as needed to meet those changing needs.

Optimised operational efficiency with rescued costs.

Maintaining your own backup and business continuity infrastructure can be incredibly resource-intensive and costly. By engaging with a trusted IT Partner, you can avoid the hassle and costs while ensuring that you are covered at all times.

Discover which backup and continuity options best suit your business.

Our experienced team of backup and recovery experts will happily guide you.

Discuss your Backup and Continuity Service needs by calling us on +44 203 034 2244 or +1 323 984 8908, or emailing hello@cardonet.com

# Backup and Continuity Service Features

- Robust Service Level Agreements (SLA) backed by guarantee.
- Full control of backup scope and frequency.
- Industry leading automated backup and recovery tools and processes.
- Key performance indicators (KPI) aligned to your business goals.
- Full back up monitoring 24x7x365 from our specialist team.
- Regular testing of your backups and business continuity plans.

## Backup and Continuity Service Options

- Backup length options.
- Backup frequency options.
- Hot, warm and cold recovery options.
- Dedicated or shared backup storage options.
- Continuity test options.

## Our Technology Partners

























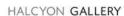
# Allowing you to do more

- Relax knowing that your business-critical data are in safe hands.
- Meet all business as well as external regulatory requirements.
- Remove the pressure and burden of doing it yourself.
- Know that your data is fully encrypted and stored off-site.
- Streamline your backup and recovery costs.
- Improve the speed and relevance of your data recovery.
- Use the time saved to focus on other strategic initiatives.

## Trusted to deliver expert IT Services by

























## Why Cardonet



TRUE 24X7 OPERATIONS



PROVEN TRACK RECORD



SINGLE POINT OF CONTACT



VENDOR NEUTRAL



CUSTOMER FOCUSSEI



PASSIONATE & EXPERIENCE



TRUSTED PARTNER



FOCUSSED ON QUALITY



AGILE AND AWARE



FULLY ACCOUNTABLE

### **Awards**

### Accreditations











### **Our Commitments**

#### Our Team

We employ friendly professionals who have well-rounded experience, the ability to work in a team and a desire to be helpful.

### **Our Processes**

We continue to invest in our systems and have the standards in place for effective, streamlined and consistent service, customised to meet your needs.

#### Our Mission

We are dedicated to providing remarkable IT services that improves your performance, increases your productivity and protects you.

#### Our Promise

We value long-term relationships built on trust. To achieve that, we deliver fully supported vendor neutral solutions that are essential and reasonably priced.

### Your IT Services Partner for



IT Support



**IT Consultancy** 



Managed IT



Managed Cloud



Communication



Cyber Security

## Ensure your data is backed up and your business continuity plan is tested

Call us on +44 203 034 2244 or +1 323 984 8908 or email us at hello@cardonet.com to start the conversation.

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