IT Services > Unified Communication > Hosted Cloud Telephone System

## **Cloud Telephone System**

Hosted Cloud Telephone System Solutions provide you with Unified Communications that reduces your reliance hardware to just network equipment, telephone handsets and/or soft-phones.

The 'brains' of your telephone system is hosted in secure data centres, with your voice traffic being carried over an internet connection. This makes for an incredibly simple installation with minimal disruption to either your team or your operations, for single or multi-site deployments. Once installed, your hosted cloud telephone system will quickly provide you with immense operational flexibility.



With a hosted cloud telephone system, you are charged per user, per month for the service, negating the need for an upfront capital expense and making your costs operational.

Adopting a hosted cloud telephone system is perfect when it is time upgrade your existing solution, reducing the complexity of your communications infrastructure while providing you with flexible communications management and a host of powerful enterprise features.

## Hosted Cloud Telephone System Benefits



# Less need for maintenance, upgrading and support.

You won't be directly responsible for the maintenance or support of the system as that is covered by your hosted cloud telephony provider. Additionally, updates will be rolled out automatically as they become available without the need to purchase additional licensing or incur additional costs. Lastly, your hosted cloud telephone system management and configuration is easy through a simple and clear web interface, making moves, adds and changes stress-free and fast.



## Security is baked into the solution.

Hosted Cloud Telephone Systems typically have less security vulnerabilities compared to onsite telephone systems. They are generally hosted in secure and reliable private cloud environments and are replicated to secondary, secure locations. By default, they are hosted on secure infrastructure with multiple layers of security and high-level encryption.



# An improvement in your disaster recovery stance.

A hosted cloud telephone system by default offers you substantial assistance with your disaster recovery and business continuity planning. Should you be unable to access your workplace for any reason, your team would be able to access your telephone system from anywhere else using a variety of devices, including their own smart phones. You won't miss vital communications and will be able to collaborate normally as you put your other disaster recovery plans into operation.



# Increased flexibility with the ability to scale up and down quickly and easily.

The ability to effortlessly scale based on your business needs is a commonly-cited reason for upgrading to a hosted cloud telephone solution. The ability for hosted systems to integrate mobile and fixed line systems into one more complete solution is an obvious draw, as is the fact that they can be scaled up or down depending on your changing organisational needs. You may need to scale your operations during peak periods, or perhaps you open a new office in a new city. Either way, your hosted cloud telephone system will be able to handle the new users and the load. Lastly, accommodating remote working becomes easy.

Discover how you can benefit from our secure cloud telephone system.

Talk to our experienced team about your business hosted cloud telephony needs.

Discuss your Cloud Telephone System needs by calling us on +44 203 034 2244 or +1 323 984 8908, or emailing hello@cardonet.com

## Hosted Cloud Telephone System Features

- Strong enterprise-grade communication features.
- Flexible remote working capabilities.
- Effortless hot desking capabilities.
- Proven unified communications functionality.
- Excellent audio conferencing.
- Seamless computer telephone interaction capabilities.
- Robust security protocols, fraud prevention and encryption.
- A leading service level agreement.
- ▶ Local 24x7x365 monitoring and support.

## Hosted Cloud Telephone System Options

- Hosting options.
- Service level options.

**Our Technology Partners** 

























## Allowing you to do more

- Adopt a future-proof business communications tool now.
- Improve the effectiveness and productivity of your team.
- Enjoy the flexibility of cloud communications.
- Ensure your customers can communicate with you effortlessly.
- Reduce your need for capital expenditure.
- Improve your organisation's resiliency.
- Focus your time and resources on other parts of your business.

Trusted to deliver expert IT Services by

























## Why Cardonet



TRUE 24X7 OPERATIONS



PROVEN TRACK RECORD



SINGLE POINT OF CONTACT



VENDOR NEUTRAL



CUSTOMER FOCUSSED



PASSIONATE & EXPERIENCE



TRUSTED PARTNER



FOCUSSED ON QUALITY



AGILE AND AWARE



FULLY ACCOUNTABLE

### **Awards**

## Accreditations











### **Our Commitments**

#### Our Team

We employ friendly professionals who have well-rounded experience, the ability to work in a team and a desire to be helpful.

#### **Our Processes**

We continue to invest in our systems and have the standards in place for effective, streamlined and consistent service, customised to meet your needs.

#### Our Mission

We are dedicated to providing remarkable IT services that improves your performance, increases your productivity and protects you.

#### Our Promise

We value long-term relationships built on trust. To achieve that, we deliver fully supported vendor neutral solutions that are essential and reasonably priced.

## Your IT Services Partner for



IT Support



**IT Consultancy** 



Managed IT



Managed Cloud



Communication



Cyber Security

Our Hosted Cloud Telephone System Solutions will give you a competitive edge

Call us on +44 203 034 2244 or +1 323 984 8908 or email us at hello@cardonet.com to start the conversation.

### **United Kingdom**

+44 203 034 2244 7 Stean Street, London, UK, E8 4ED hello@cardonet.co.uk

### **United States**

+1 323 984 8908 750 N. San Vicente Blvd, West Hollywood, CA 90069 hello@cardonet.com



#### www.cardonet.com